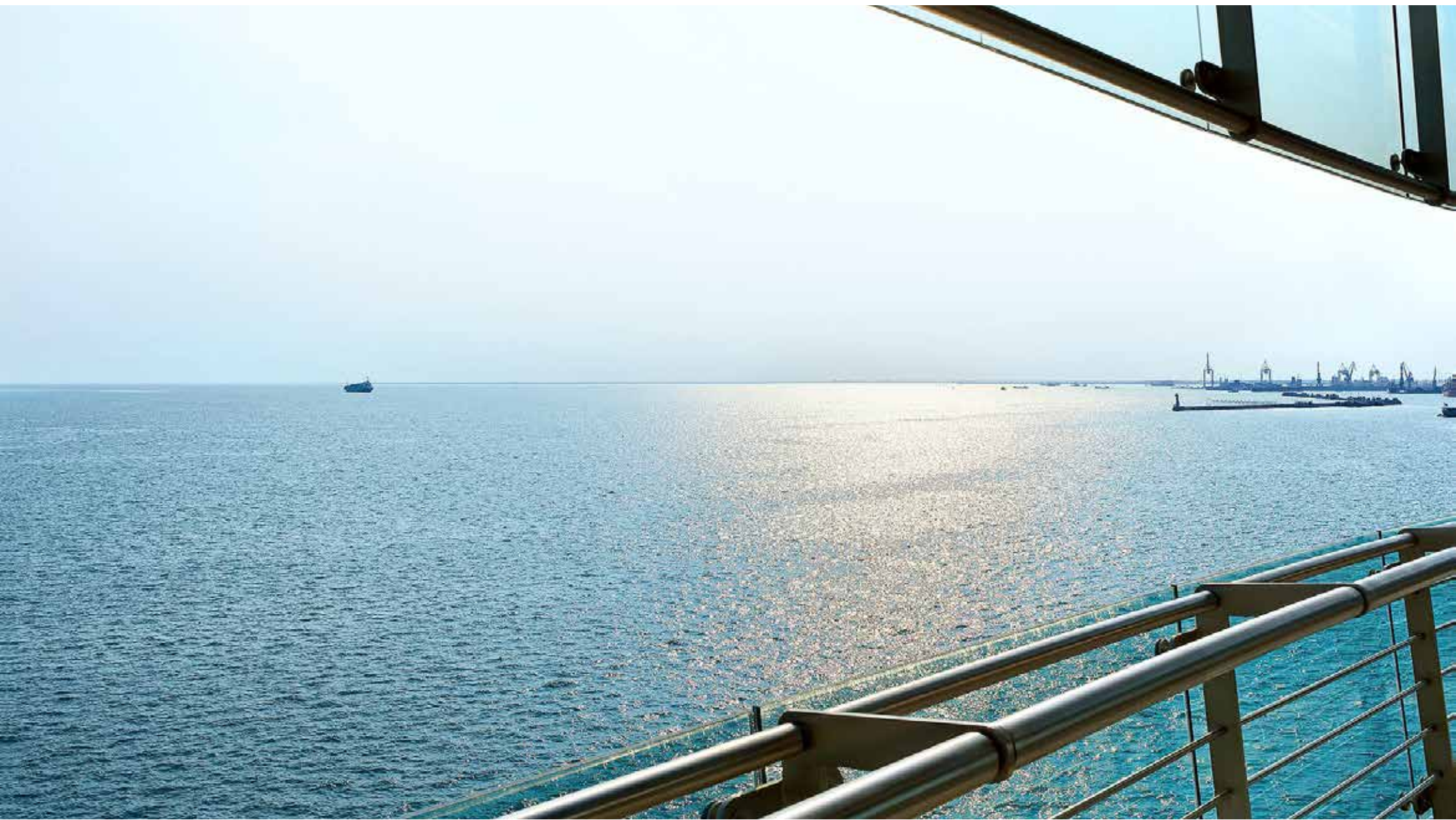


ESTABLISHING YOUR SAFETY

OUR PROTOCOL

DAIOS

LUXURY LIVING



Welcome in!

CARING FOR OUR GUEST



**Our human
element**



**Safe and
smooth
experiences**



**Contactless
testing with
straightforward
procedures**



**Expert
partnerships**

Our Human Element

Enhanced hygiene
protocol certified by
TÜV HELLAS

Use of Personal Protective
Equipment (PPE) and
sanitation measures



Expert team member
training in thorough
covid-safe procedures

Minimum physical contact
between team members
providing safe service

Testing with non-invasive,
touchless thermal imaging for
temperature measurement

Safe and Smooth Experiences



Arrival

The safe experience starts upon entering the hotel

Staying with us

Hygiene and safety procedures in all rooms and suites

In the hotel

Safety and care in all public spaces

Dining

Safe spacing at Daios Bar Restaurant or in the privacy of your room

Departure

Contactless procedures for safe check-out

A woman with long brown hair, wearing a white long-sleeved dress with a subtle pattern, is walking away from the camera. She is carrying several brown paper shopping bags. The setting is a modern interior space featuring a large living wall covered in green plants and illuminated with numerous small, warm white string lights. To the right, there is a staircase with a metal railing and wooden steps. A potted plant in a dark grey pot sits on a ledge in the foreground. The overall atmosphere is bright and contemporary.

**Your safe and smooth journey
begins in the captivating
city of Thessaloniki**

ARRIVAL

YOUR SAFE AND SMOOTH JOURNEY BEGINS IN THE CAPTIVATING CITY OF THESSALONIKI

For transfers arranged through travel experts, safety protocols outlined by the Greek governmental authorities are applied



Contactless opening of doors automatically at arrival



Disinfection of guest luggage and handling with personal protective equipment (PPE)



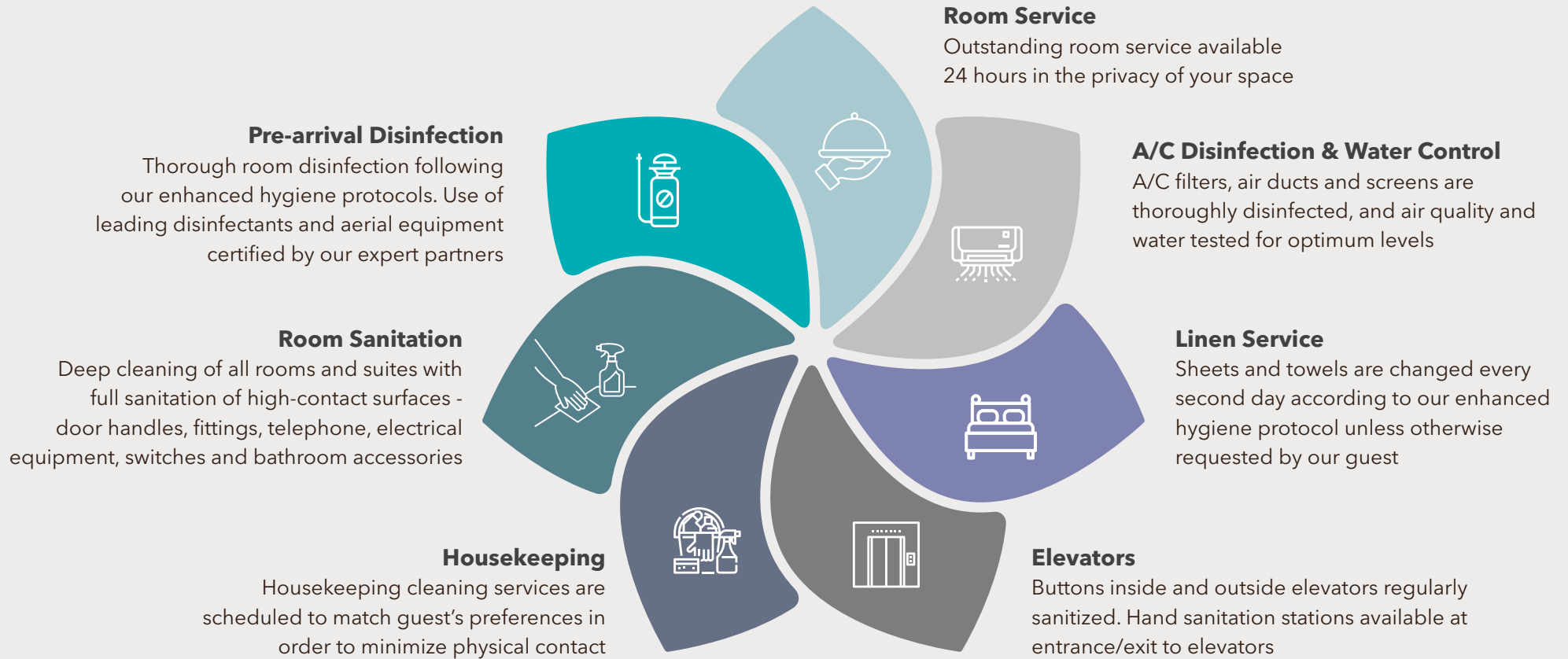
Thorough, regular cleaning of surfaces, door handles, buttons with professionally certified disinfectants. Sanitation of all POS equipment and room keys



Fresh air circulation in all indoor areas of the hotel

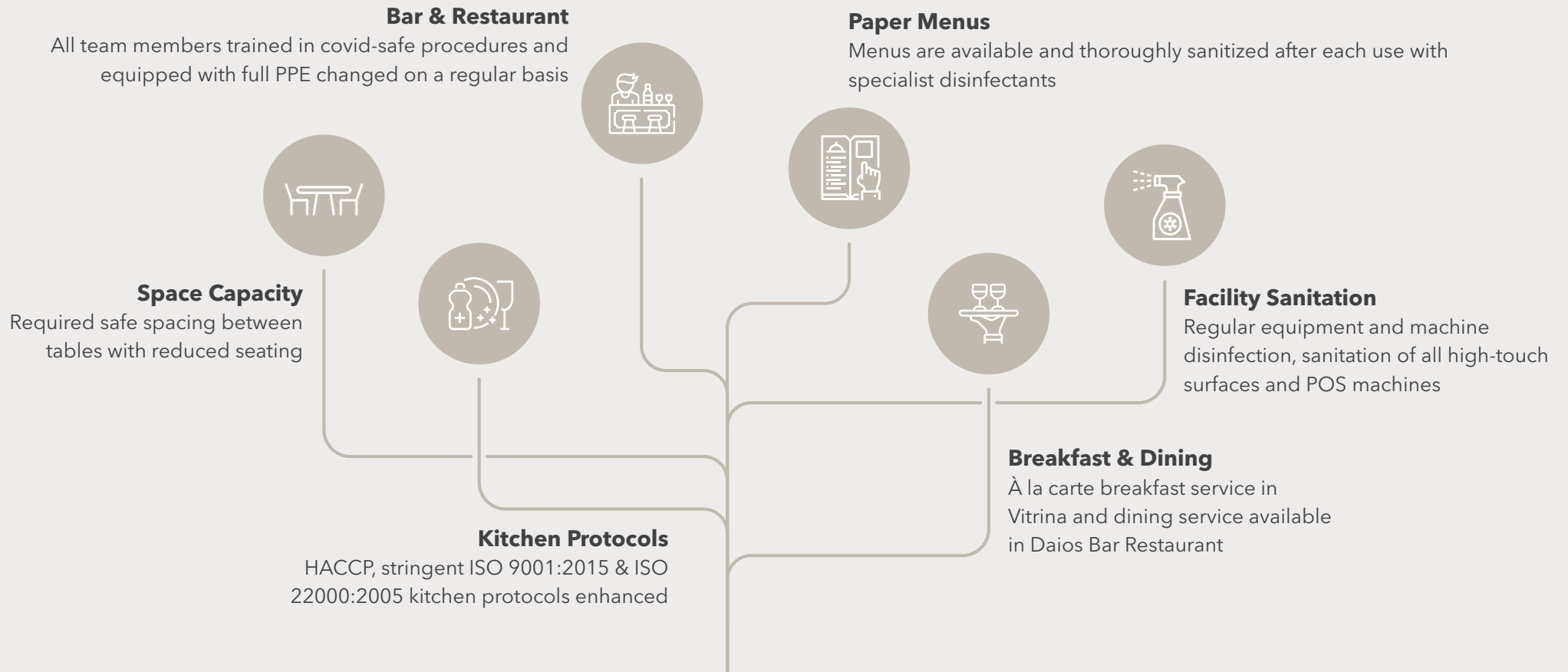
STAYING WITH US

HYGIENE AND SAFETY PROCEDURES IN ALL ROOMS AND SUITES



DINING

EXPERIENCE EXCEPTIONAL DINING SAFELY



DEPARTURE

CONTACTLESS PROCEDURES FOR SAFE CHECK-OUT



Check-out

Billing, charges and transfer details sent to guest via email for upon request



Reception Desk

Limited desk capacity to minimize physical contact



Signage

Designated reminder displays for safe spacing

Our Expert Partners



TÜV HELLAS provides world-class training services in the field of various Management Systems and Auditing Practices to their national and international clients. The training courses are created to meet the current and evolving needs of existing and potential clients.

MOBOTIX

Mobotix thermal screens are used throughout the hotel providing temperature checks for team members and guests. Distinctly characterized as a pioneering global company, Mobotix are camera and software specialists developing solutions based on the German philosophy of engineering.



Bioiatriki Healthcare Group is an established private company providing advanced medical assistance in Thessaloniki and Athens. Offering world-class patient-focused assistance for in-hotel visits, the Group includes a team of contagious disease specialists, expert in covid-safe procedures and related issues.



Diversey are a pioneering company who deliver revolutionary cleaning and hygiene technologies providing thorough sanitation throughout the hotel.





DaiOS

LUXURY LIVING